

WHEN TO CALL IT SUPPORT



WHEN TO RING UP YOUR TECH WIZARDS

Hardware Hiccups

Computer Won't Wake Up: If your computer refuses to turn on, even after you've sweet-talked it and checked the power cable.

Gadget Goofs: When your mouse, keyboard, printer, or other gadgets are on strike.

Overheating Ordeals: If your computer or other hardware feels like it's trying to become the next hot plate.

Software Shenanigans

App Crashes: If your favorite app keeps crashing like it's practicing for a demolition derby.

Update Upsets: Troubles while trying to update software or your system is giving you the cold shoulder.

Compatibility Chaos: Issues running or installing software because it just doesn't want to play nice.

Network Nonsense

Internet Interruptions: If you can't connect to the web or your connection keeps playing hide and seek.

VPN Vexations: Problems connecting to your Virtual Private Network, making you feel less than private.

Slow Speed Struggles: When your network speed is slower than a snail on a lazy Sunday.

Security Scares

Malware Mayhem: If you're worried your system has been invaded by unwanted guests like malware or viruses.

Phishing Phonies: Encountering suspicious emails or messages that scream "scam alert!"

Unauthorized Access: If you suspect someone's sneaked into your accounts or systems without an invite.

Account Agonies

Password Problems: Help with resetting passwords that have decided to play hard to get.

Lockout Lamentations: If you're locked out of your account and all you can do is stare at the login screen.

Permission Puzzles: Issues with getting the right permissions or access in your network or apps.

Performance Predicaments

System Slowdowns: If your computer or software is moving slower than a turtle in quicksand.

Resource Riddles: Problems with managing system resources like memory or storage that make you scratch your head.

Optimization Requests: Looking to tweak your system settings for a performance boost.

Adds/Changes/Deletes

New Printer/Computer/Phone/Anything connecting to the internet or network: If it plugs into the internet – let us know beforehand.

Updating/Changing that thingamabob: Updating software/hardware (again – touches a system that touches the internet) – Let us know and we can help!

Get out Dodge: Bob in accounting has to go, you hate the printer and threw it out the window, time to cut that software that isn't working – let us know so we can assist.

Moving, New Phone, New Life – All the Things: If it touches the internet/network/equipment – let us know beforehand so it will work when you need it to!

General Geekery

Tech Tips: Seeking advice on the best way to use your software or hardware without pulling your hair out.

New Tools Navigation: Help with figuring out the latest shiny tools or tech introduced at work.

Troubleshooting Treasures: General help with any other tech troubles that aren't listed but drive you nuts.

By following these fun guidelines, you'll know exactly when to call in your IT Support heroes to save the day and keep everything running smoothly!



How to get us! 214-705-2008 x3
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